



PRIVACY POLICY

Cancellation Policy

- Cancellations will go into effect the day that the cancellation request is received by written, means email at reservations@blueskymexico.com
- There will be NO REFUNDS due to bad weather or hurricanes; including any inconvenience or complication caused by a hurricane's direct hit, near miss, or significant threat of a hurricane strike. Hurricanes are by nature unpredictable and an act of God. Please take out Travel Insurance for these types of unforeseen events.
- There will be NO REFUNDS for cancellations for Holiday Reservations, which include but not limited to U.S. Thanksgiving, Christmas, New Year, and Easter. Cancellations during these dates will result in forfeit of 100% of the total rent.
- There will be NO REFUNDS for cancellations made 60 days or less prior to arrival due to flight cancellations, illness, or any circumstances.
- Cancellations made more than 60 days prior arrival for any reason is subject to \$50 USD booking fee and 100 USD Hotel fee charge.
- Cancellations made less than 60 days prior arrival is subject to a credit for future booking within a year minus \$ 50 USD booking fee and \$100 USD hotel fee charge.
- There are NO REFUNDS or CREDITS issued for early checkouts, or reservation changes within 60 days of arrival that reduce nights stayed.
- Blue Sky Hotel will issue a credit for cancellations made 60 days or less prior arrival. The credit is good for a future booking for the amount paid minus \$ 50 USD booking fees and \$100 USD of hotel fees. (Read cancellation's fees below). New reservation is subject to new rates and availability.
- Credits are valid for a year starting the cancellation date.
- Cancellations are subject to 50 USD booking/ agent and \$100 USD hotel fees. These fees will be deducted to the credit for future reservation within a year.
- Reservations may be transfer to a family, friend to avoid cancellation and cancellation's fees.
- All changes in reservations are subject to availability. There are no Refunds if there is no availability.
- Credits can only be used for Hotel Room Reservations (not hotel services or restaurant)
- Blue Sky Hotel is not responsible for any delays or cancellation due to illness, flight cancellations, etc. In the event of a traveler becoming ill before or during a vacation, or having to cut their vacation short, all hospital and medical expenses are the



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traveler's responsibility.

- Reservations made online for wrong dates during the reservation process may be changed to the correct dates through our reservation's manager. Guest's have 24 hours to report the wrong reservation to avoid cancellation's fees to apply.
- Hotel will void the charge of \$ 50 USD booking fee and \$ 100 Hotel fees if hotel does not have availability when fixing wrong reservations made online by guests. This only applies if guest reported the reservation within 24 hours of making original reservation by email or online cancellation.
- Blue Sky Hotel and our reservation's agents are not responsible and will NOT issue a refund due to Monetary crises, social unrest, political, labor problems, economic changes, electrical outages due to weather, mechanical maintenance or construction difficulties, for any claims, losses, damages, costs, expenses, delays or loss of enjoyment, of any nature or kind whatsoever resulting from events beyond our or a supplier's reasonable control, including but not limited to acts of God (hurricanes, mudslides, earthquakes), flight cancellations or changes, strikes, labor disputes, lockouts, threats or acts of terrorism, acts of war or declared war, hurricanes or weather conditions, diseases or epidemics/pandemics, novel or unexpected conditions and local laws.
- Blue Sky Hotel will NOT issue a REFUND for not-functioning or closed amenities.

Reservation and Deposits:

- Website Reservations: A 100% payment including taxes is required to confirm your reservation. A Reservation Confirmation email is automatically generated with a summary of your booking. Our manager with the reservation's details also sends a confirmation email.
- For Cancellation please check cancellation's section. Reservations and payments made through the website confirms that you have read and agreed to Blue Sky's policies.
- Telephone/email Reservations: A 50% payment including taxes is required to reserve your room by phone/email for reservations made more than 60 days prior arrival. A 100% payment including taxes is required for reservations made less than 60 days prior arrival. Our manager also sends a confirmation email with the reservation's details. For cancellation please check Cancellation's section.
- Holiday Reservations: A 100% payment including taxes is required upon reservation. Holidays include (not limited to) US Thanksgiving, Christmas, New Year and Easter
- Payment of Balance: The balance of payment including taxes will be due 60 days prior arrival.



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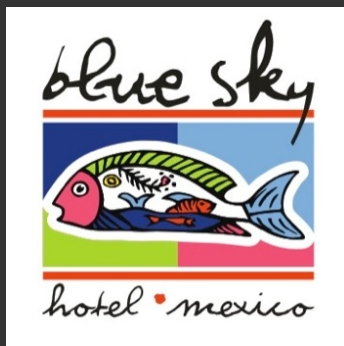
- **Methods of Payment:** Blue Sky Hotel accepts payments by Credit card, wire transfer, and paypal funds. Traveler's checks are no longer being accepted. Alternatively, you may pay your balance in full by bank transfer. For wire transfers or questions about payments contact us at reservations@blueskymexico.com or call 1-306-972-4283 for wiring instructions.
- Payment must be received to confirm reservations.
- Reservations may be held for up to three days to complete payments.
- **Pets:** No pets are permitted at the hotel
Children: Families with Children are permitted to stay at Blue Sky Hotel
- **Travel Insurance**
We highly recommend purchasing Travel Insurance. You should make sure that your Travel Insurance will cover flight's cancellation due to Hurricanes or other situations where flights are mandatorily cancelled. You should also get coverage for Accident/ Illness/ death, Medical Evacuation, Theft, and Cancellation.

Hotel and Agents liability

- Blue Sky Hotel, employees, manager, owners, or agents shall not be liable for personal injuries or even death of guests or guest's families and friends using our kayaks, snorkel equipment, swimming pool, or any other installation of our hotel.
- Blue sky Hotel, managers, owners, agents shall not be liable for any damage, loses arising from or related to thefts.
- Blue Sky Policy may change without previous notice
- By Confirming a reservation online or by email every guest automatically agrees with our entire policy.

Extras

- Blue Sky Hotel is not responsible for your entry requirements to Mexico including passports, visas, Etc.
- Blue Sky will return forgotten personal values at gues't expenses. We will keep the personal values in a hotel for a month. Unclaimed values after a month will be donated or given to workers.
- We recommend to lock your windows and doors during sleeping times and when you leave the property. Leave your personal belonging in our balconies, and beach under your own risk.
- Blue Sky Hotel provides Safes for extra protection of values yet, we are not liable for any loss of values inside the safe.



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- If you need to protect any value we can offer our master safe. We are only responsible for losses if you check your values with us to be deposited in our master safe. There will be a charge of 5 USD per night. A signed card is required.
- All clients are strongly urged to take out adequate insurance coverage to protect themselves against cancellation due to illness, flight cancellations, etc. In the event of a traveler becoming ill during a vacation, or having to cut their vacation short, all hospital and medical expenses are the traveler's responsibility and said traveler(s) shall not be entitled to any refund either total or partial. Blue Sky Hotel and its employees shall not be liable for any claims, losses, damages, costs, expenses, delays or loss of enjoyment, of any nature or kind whatsoever resulting from events beyond our or a supplier's reasonable control, including but not limited to acts of God, flight cancellations or changes, strikes, labor disputes, lockouts, threats or acts of terrorism, acts of war or declared war, hurricanes or weather conditions.
- Check out time: 12:00 AM and Check in time is 3pm: We will do our best to have your room ready as early as possible and will store your luggage for you until your room is ready for check-in. Please send us information about your flight information before your arrival so we can anticipate your check-in time. If you will be arriving later you should knock the front door and the manager will assist you at any time.

TO BETTER ASSIST YOU:

For questions regarding your upcoming visit please feel free to contact reservations@blueskymexico.com